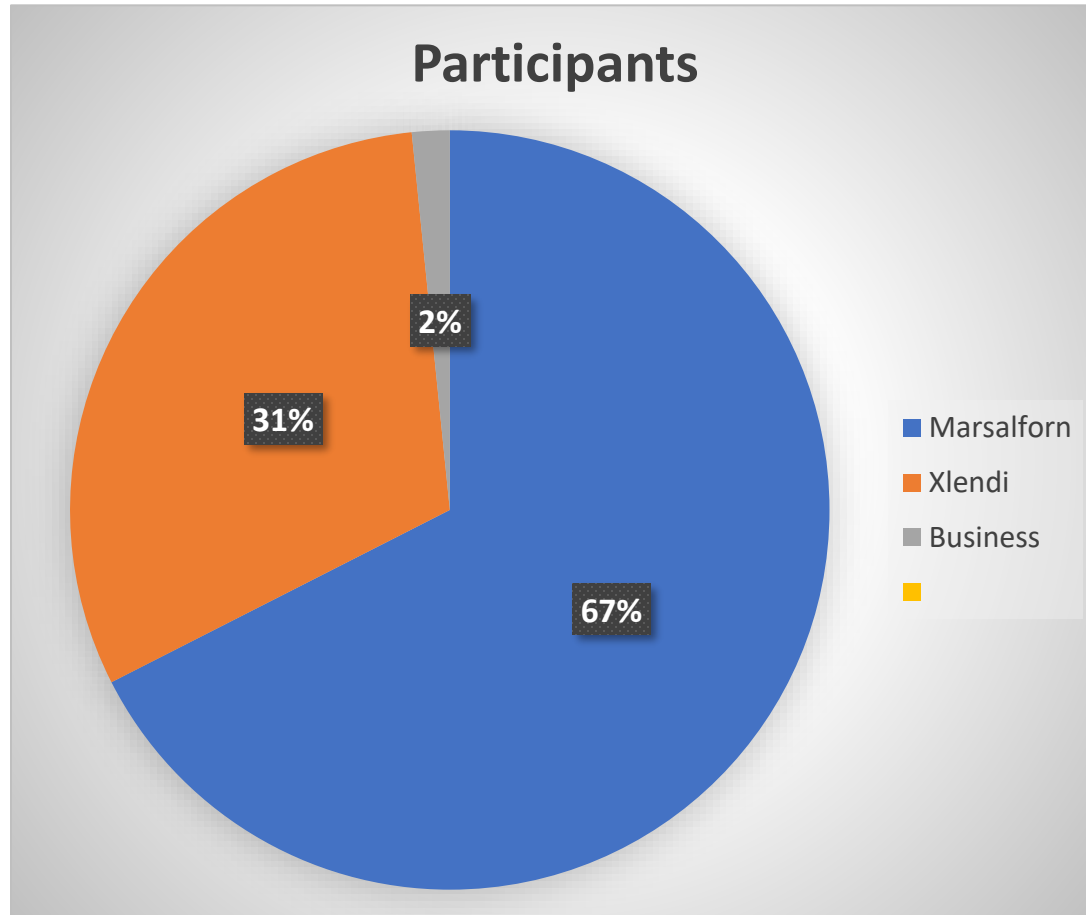




# Ensuring the wellbeing of all – Needs Assessment survey conducted in 2022

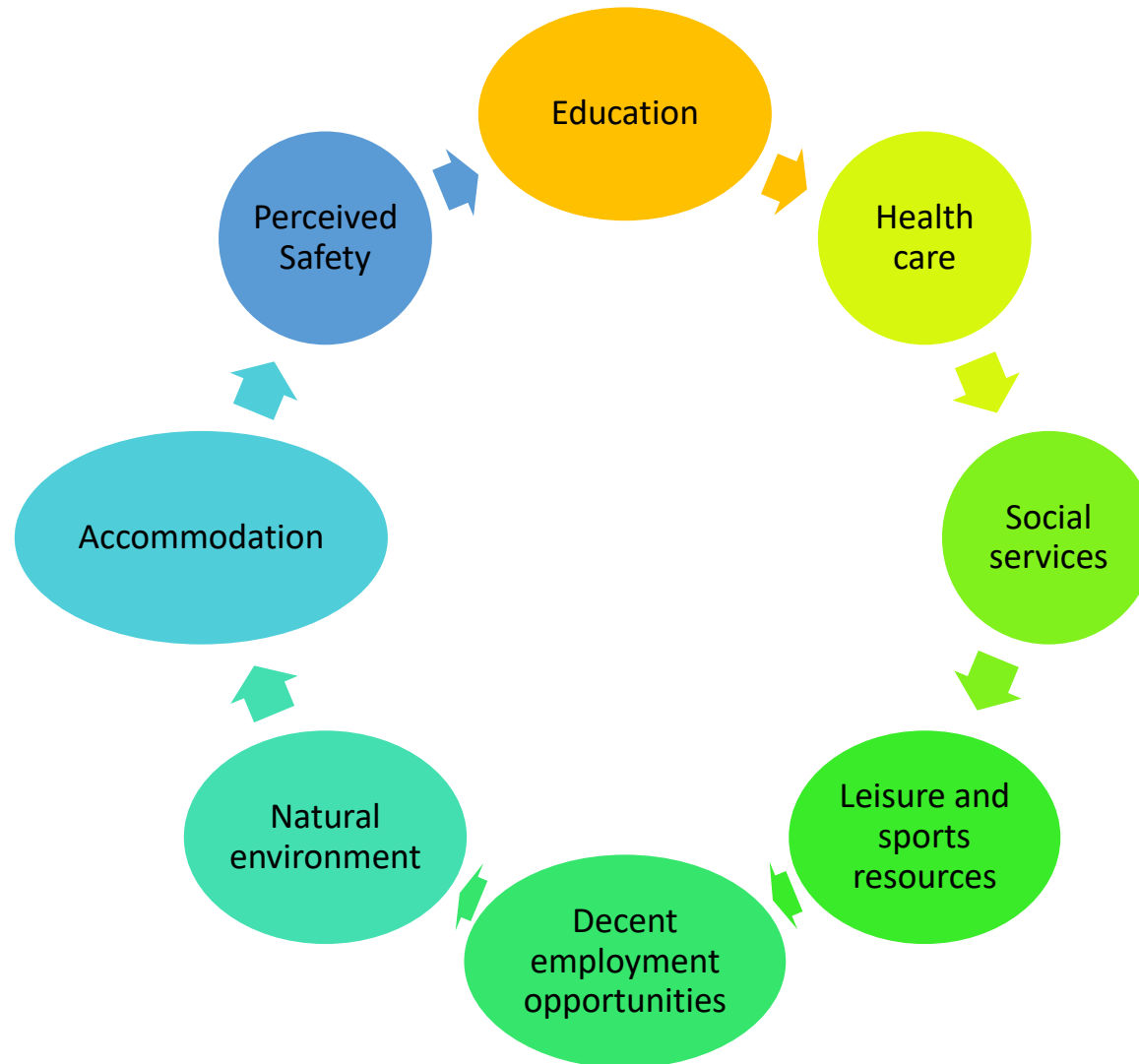
Prof JosAnn Cutajar

# Participants



- Survey designed by JosAnn Cutajar for the Malta Trust Foundation
- Data was collected by MISCO for the Gozo Regional Development Authority from December 2021 up to February 2022
- Data was analyzed by JosAnn Cutajar for The Malta Trust Foundation

The study set out to find – who had access to what, on which basis, level of satisfaction.

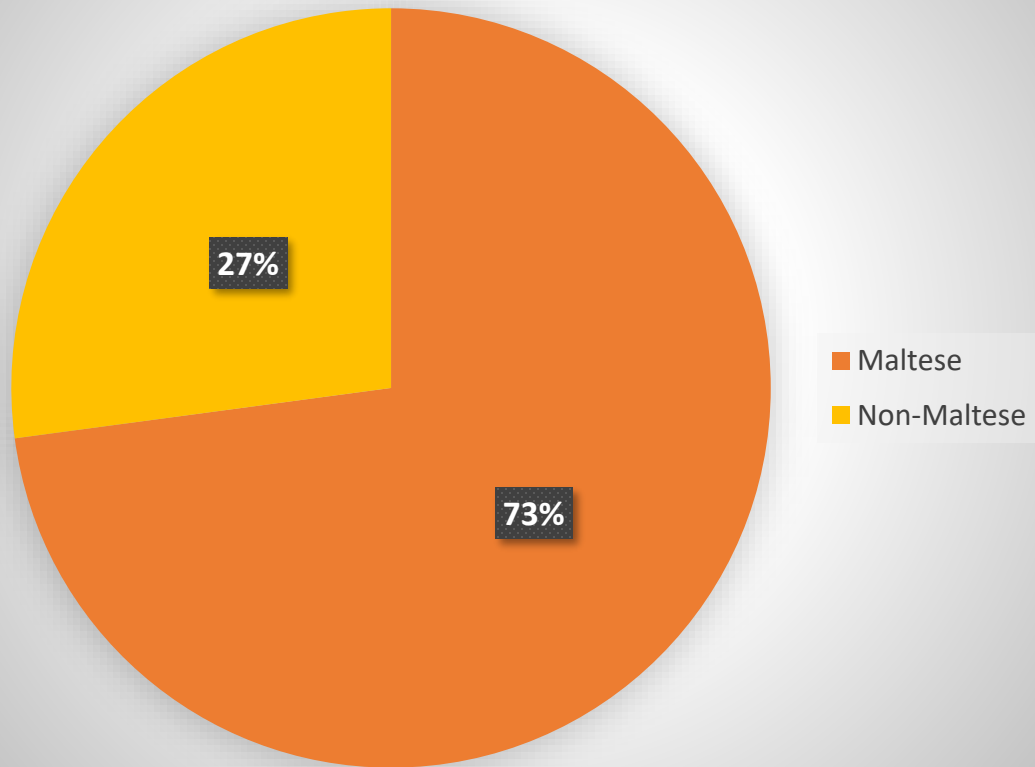




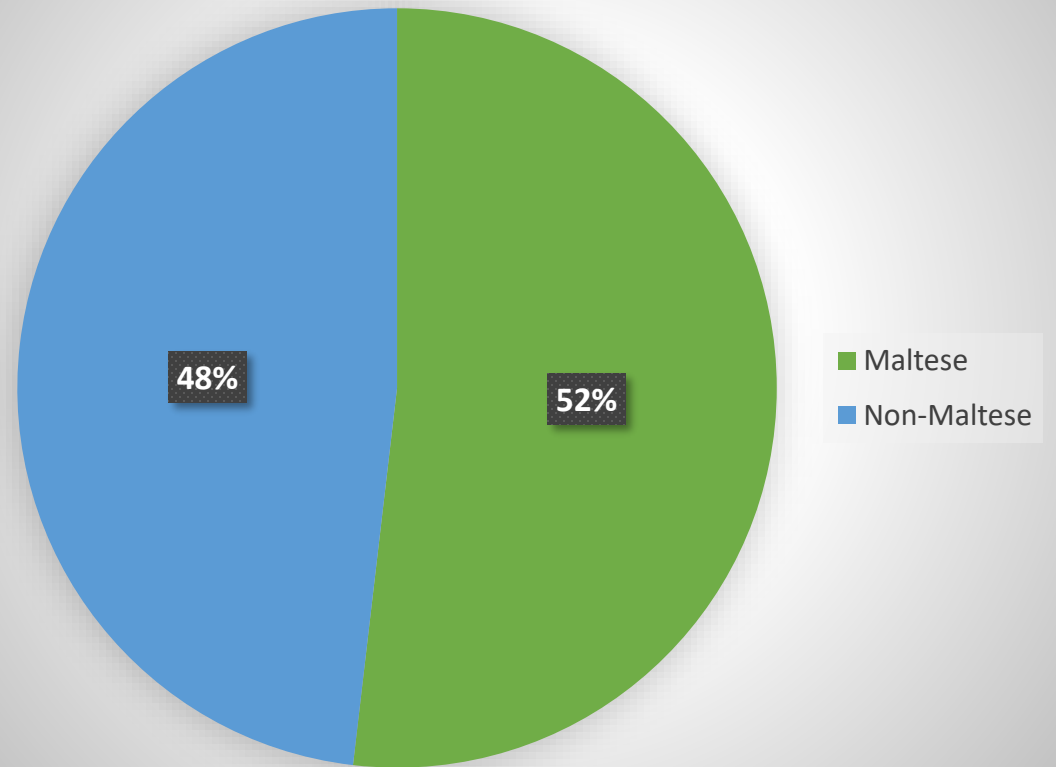
Some Results

# Participants

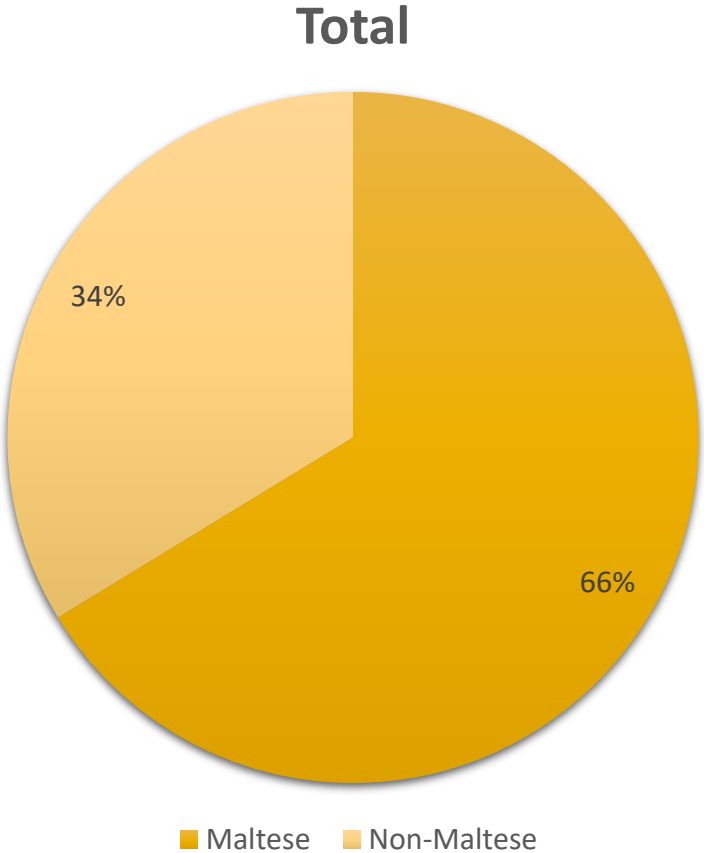
Marsalforn



Xlendi

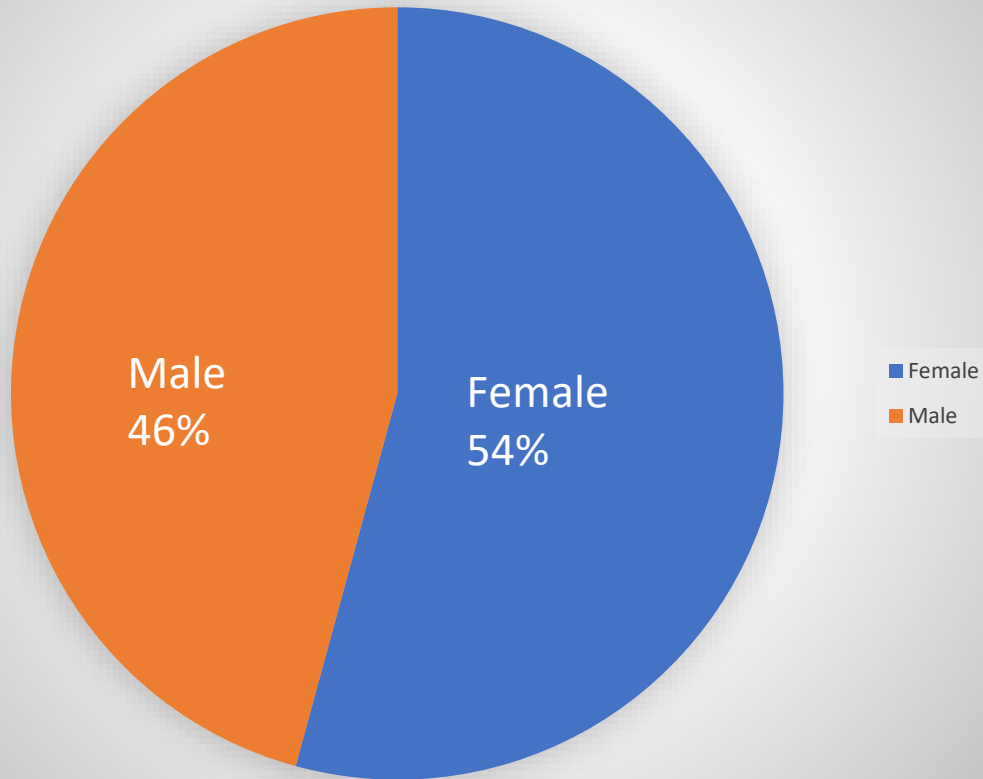


# Total participants

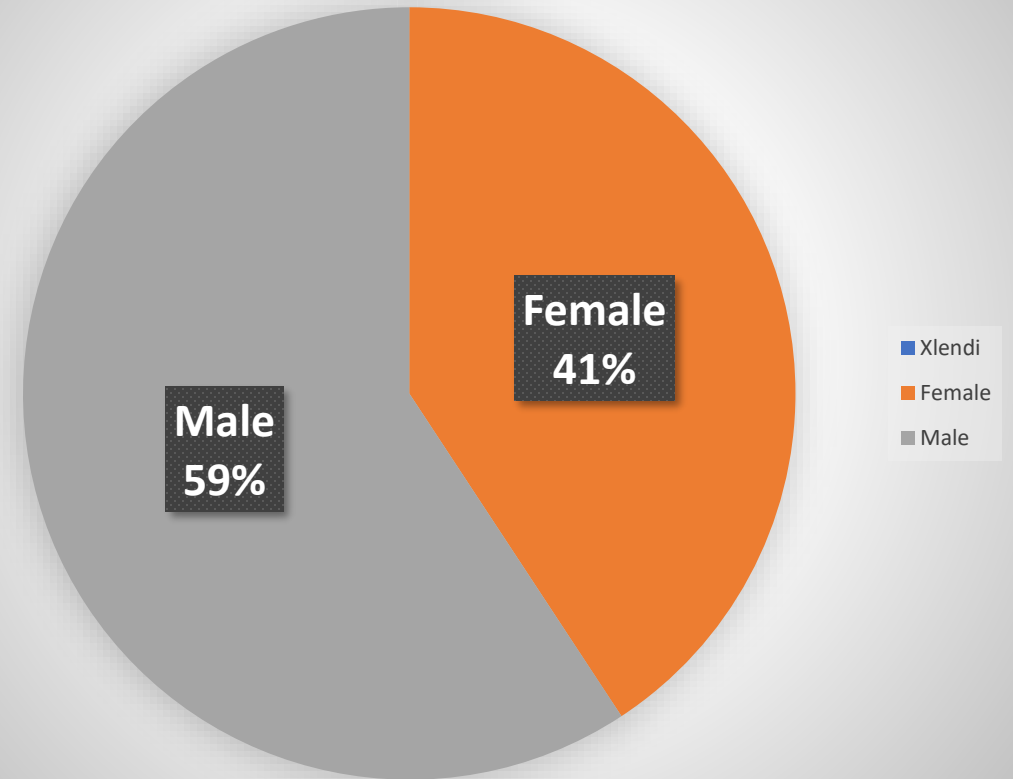


# Gender of participants

Marsalforn, gender of participants

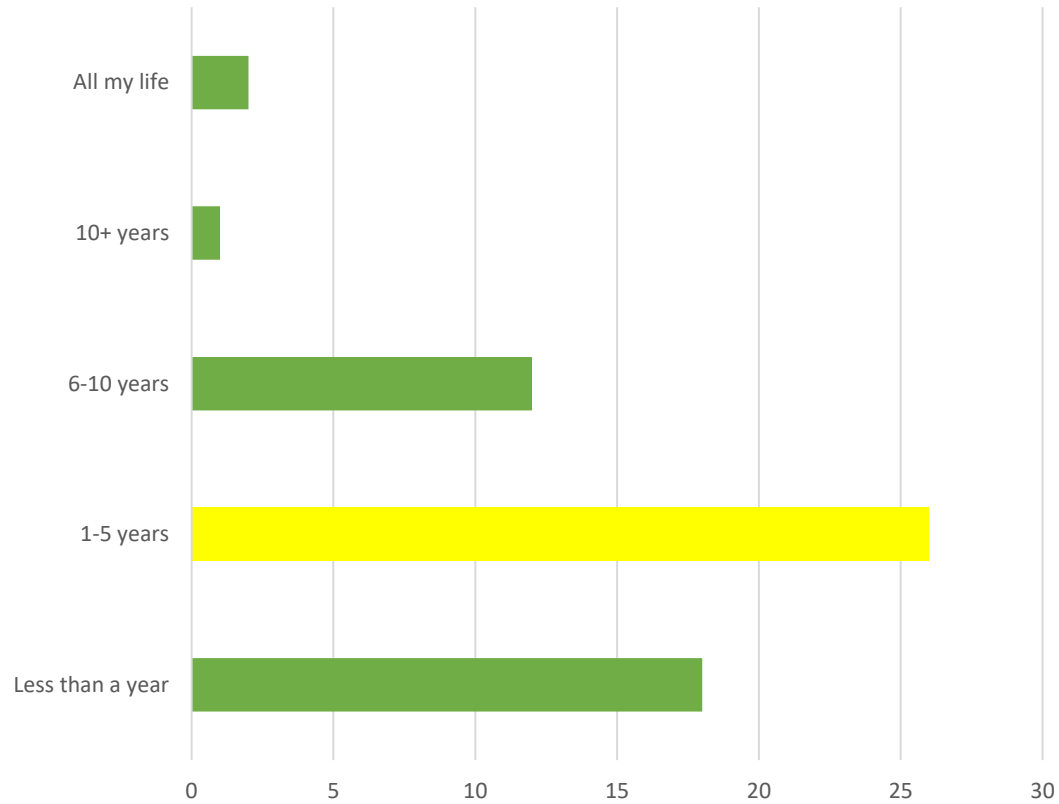


Xlendi, gender of participants

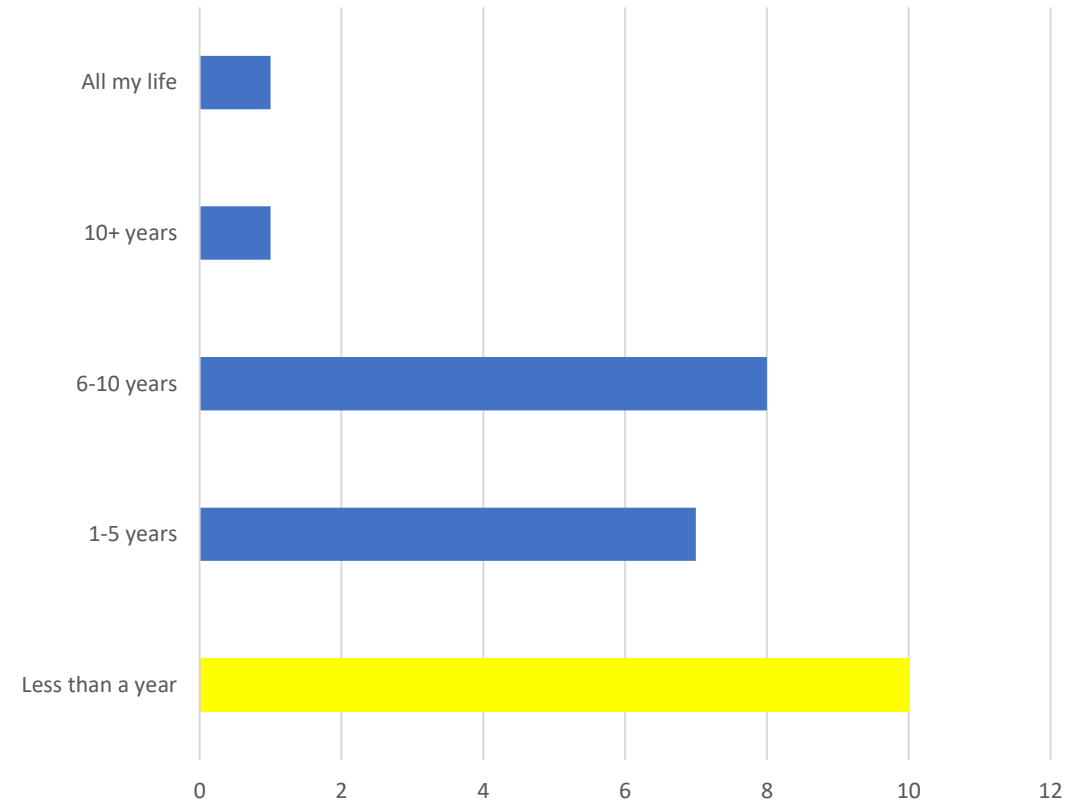


# How long have you lived in locality?

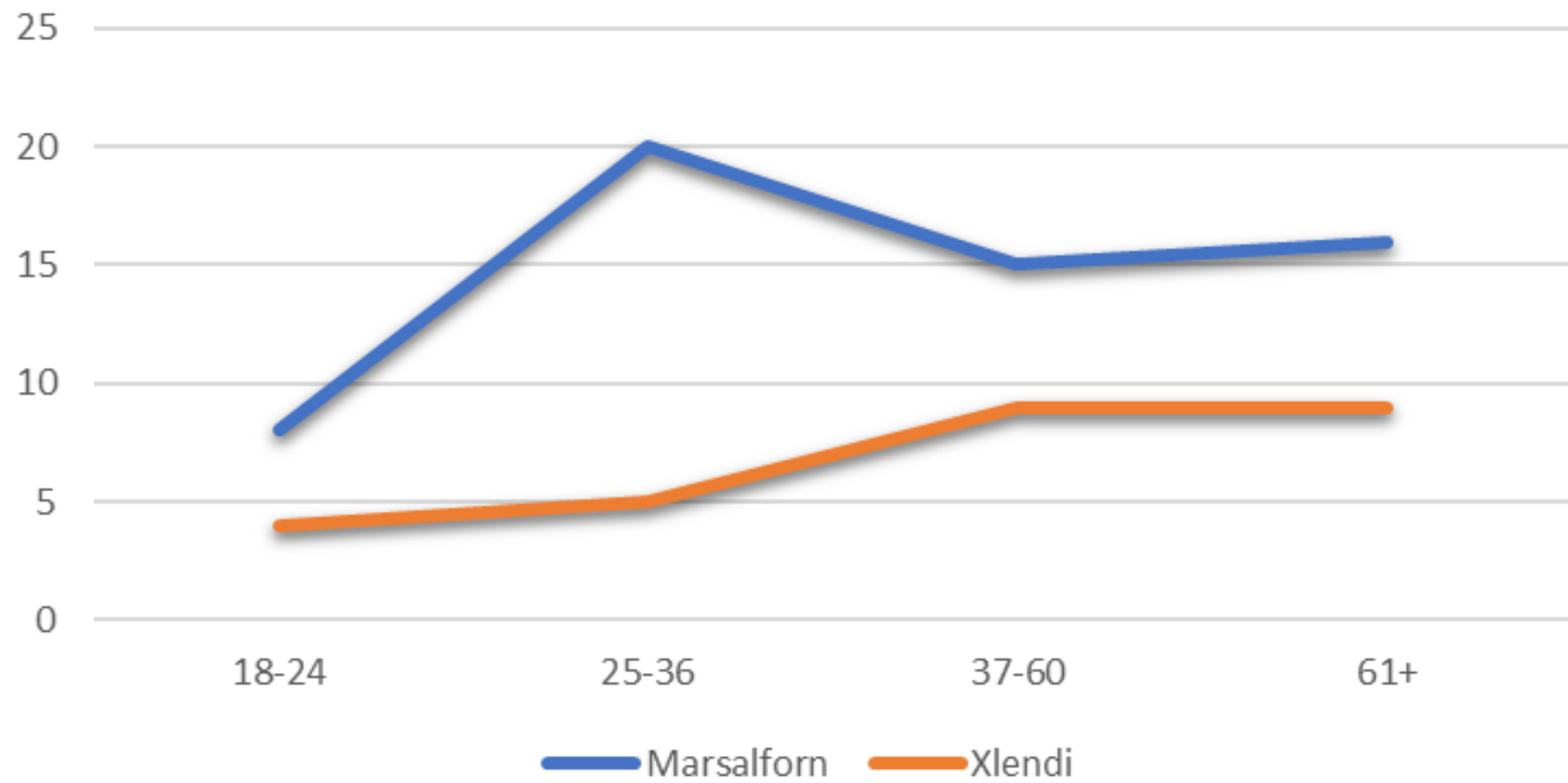
Marsalforn



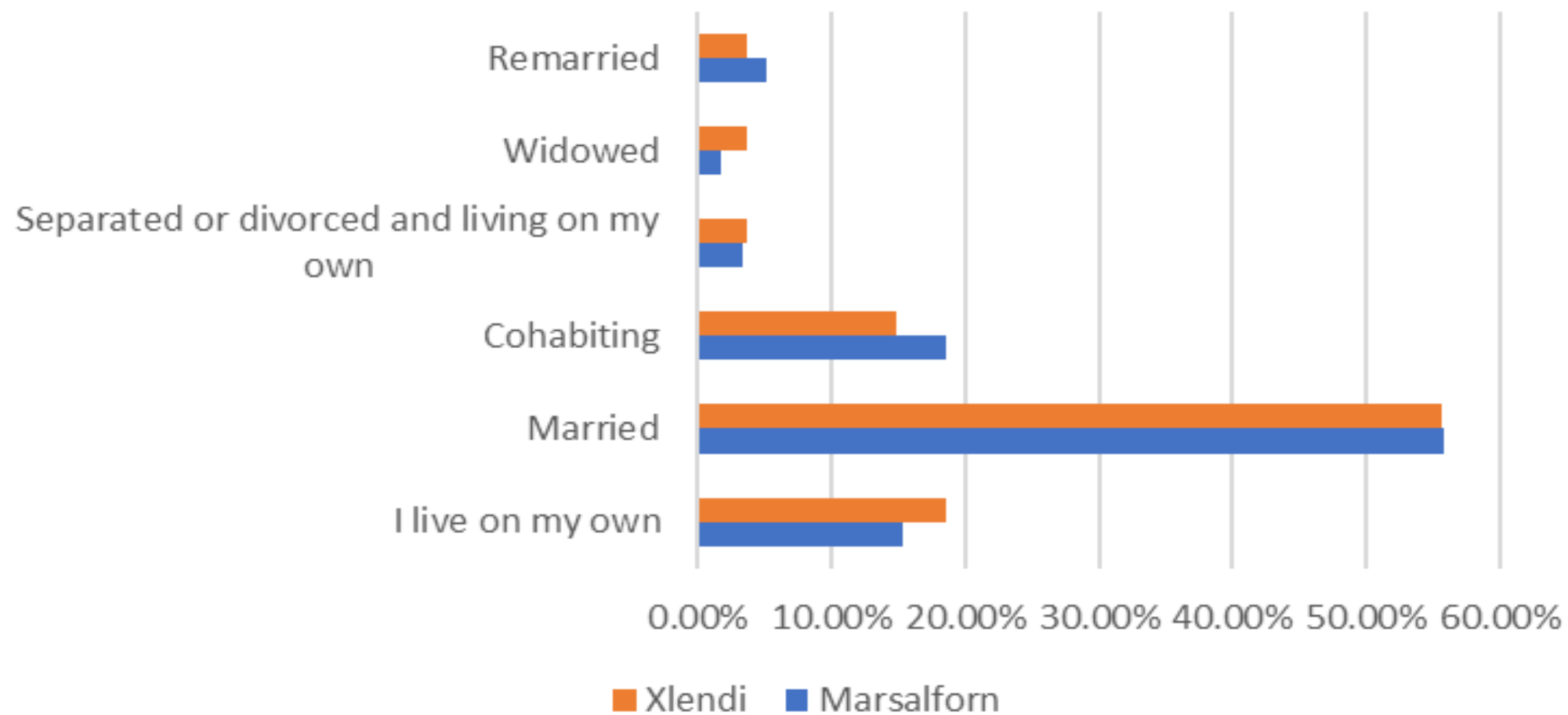
Xlendi



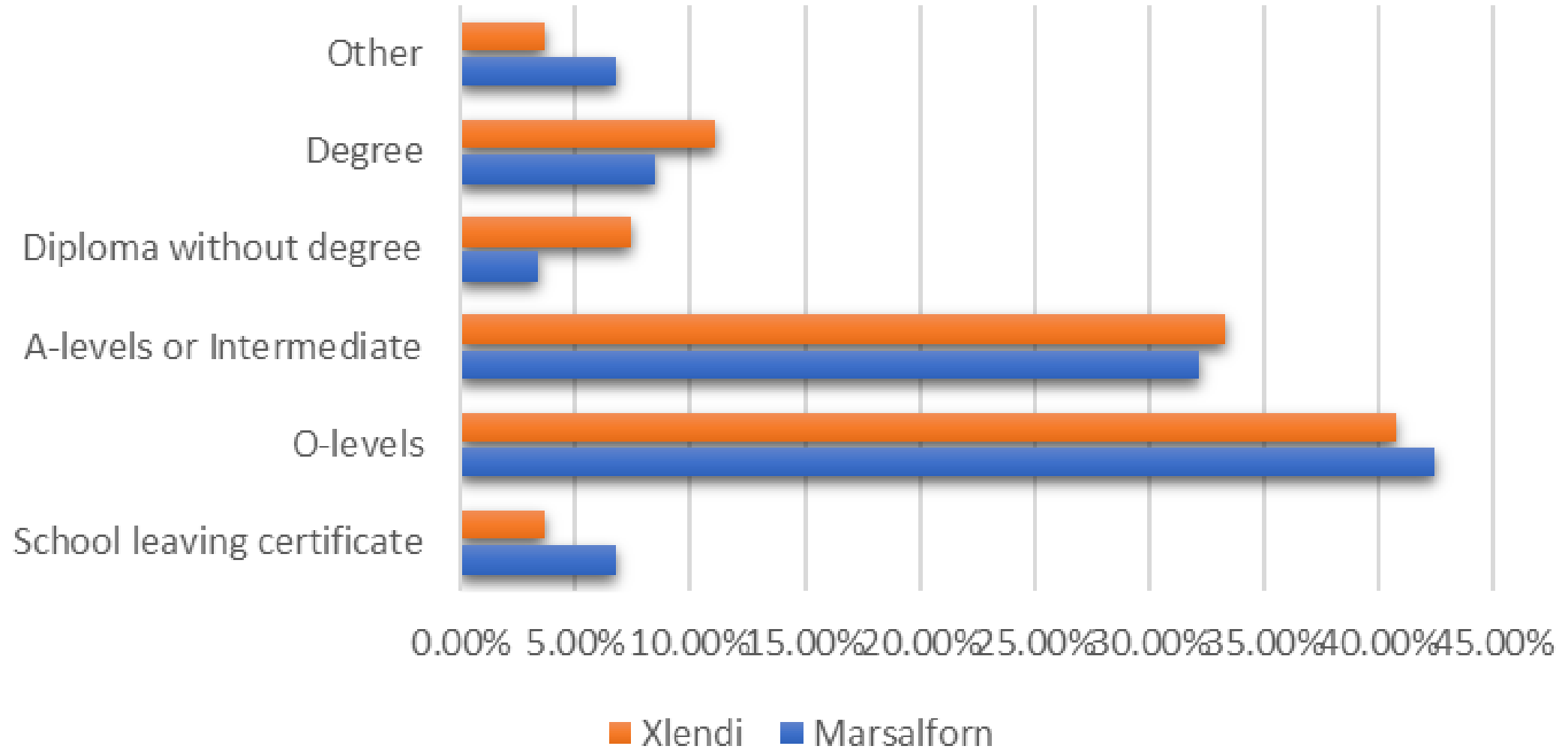
# Age



## Marital status %

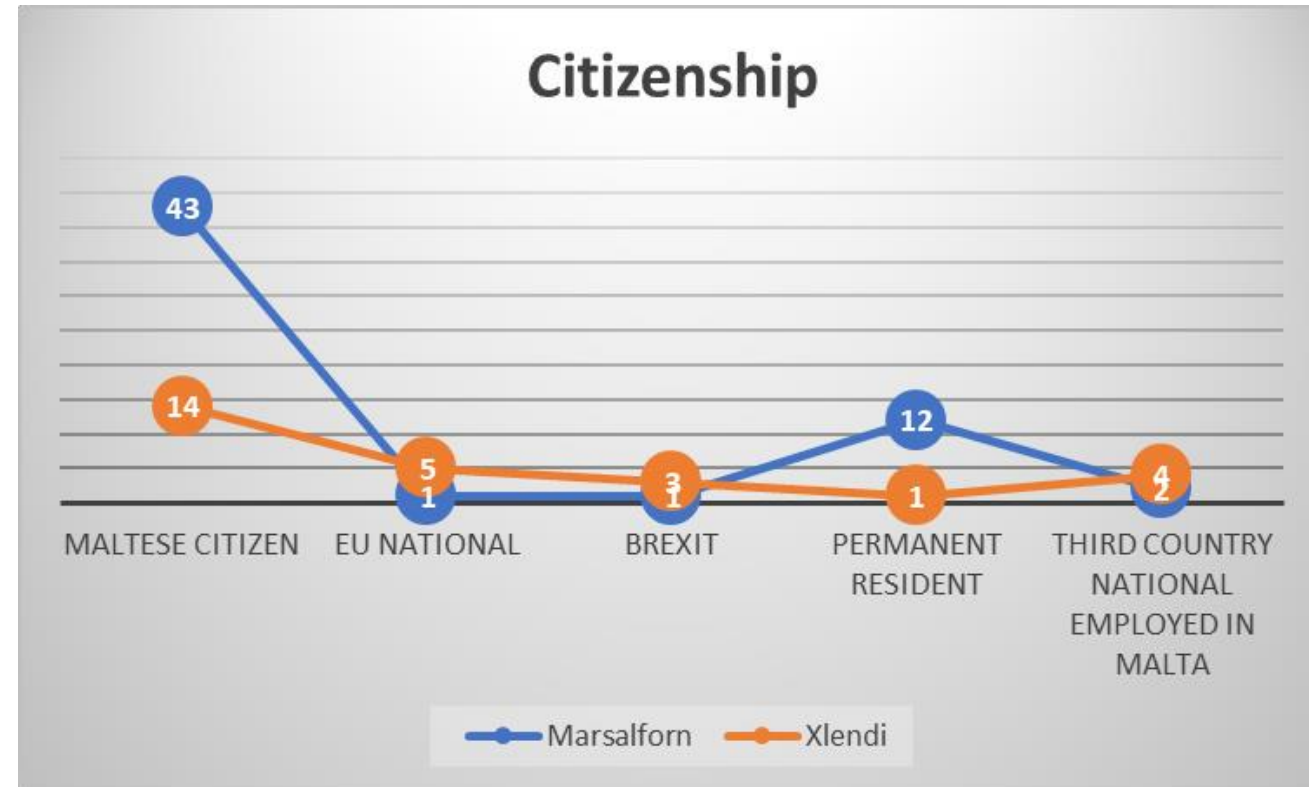


# Qualifications %



# Maltese + 14 nationalities

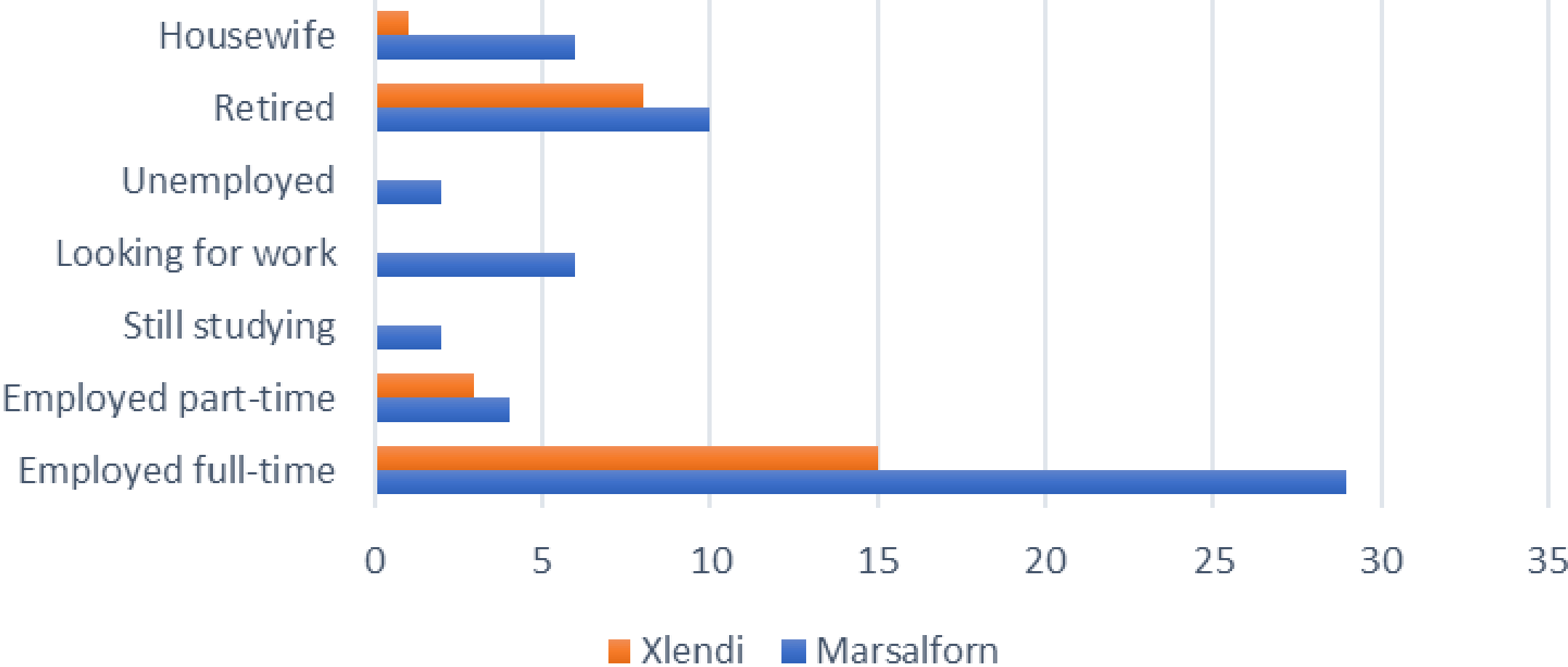
| Nationality             | Xlendi | Marsalforn | Total |
|-------------------------|--------|------------|-------|
| SERBIA                  | 1      | 1          | 2     |
| UKRAINE                 | 1      |            | 1     |
| SOMALIA                 | 1      |            | 1     |
| UNITED KINGDOM          | 4      | 4          | 8     |
| MACEDONIA (F.R.Y.)      | 1      | 4          | 5     |
| ITALY                   | 1      |            | 1     |
| FRANCE                  | 1      |            | 1     |
| ROMANIA                 | 1      |            | 1     |
| PAKISTAN                |        | 1          | 1     |
| POLAND                  | 1      |            | 1     |
| NETHERLANDS             | 1      |            | 1     |
| NIGERIA                 |        | 1          | 1     |
| SYRIAN ARAB<br>REPUBLIC |        | 4          | 4     |
| NETHERLANDS             |        | 1          | 1     |



# Migration

- The 2021 Census demonstrates that the Zebbug and Munxar local councils experienced a **drastic increase in population**.
- Between 1995 and 2021, the population in Zebbug more than **doubled** in size.
- Munxar recorded one of the highest population increase - **75.4%** from 2011 and 2022 (NSO, 2022).
- Migration helps to address demographic challenges (Gauci, 2020)
  - Depopulation
  - Ageing
  - Rejuvenates the work force in rural areas and small cities.
  - Migrant workers help secure the viability of basic services such as schools, hospitals and shops.

# Employment status

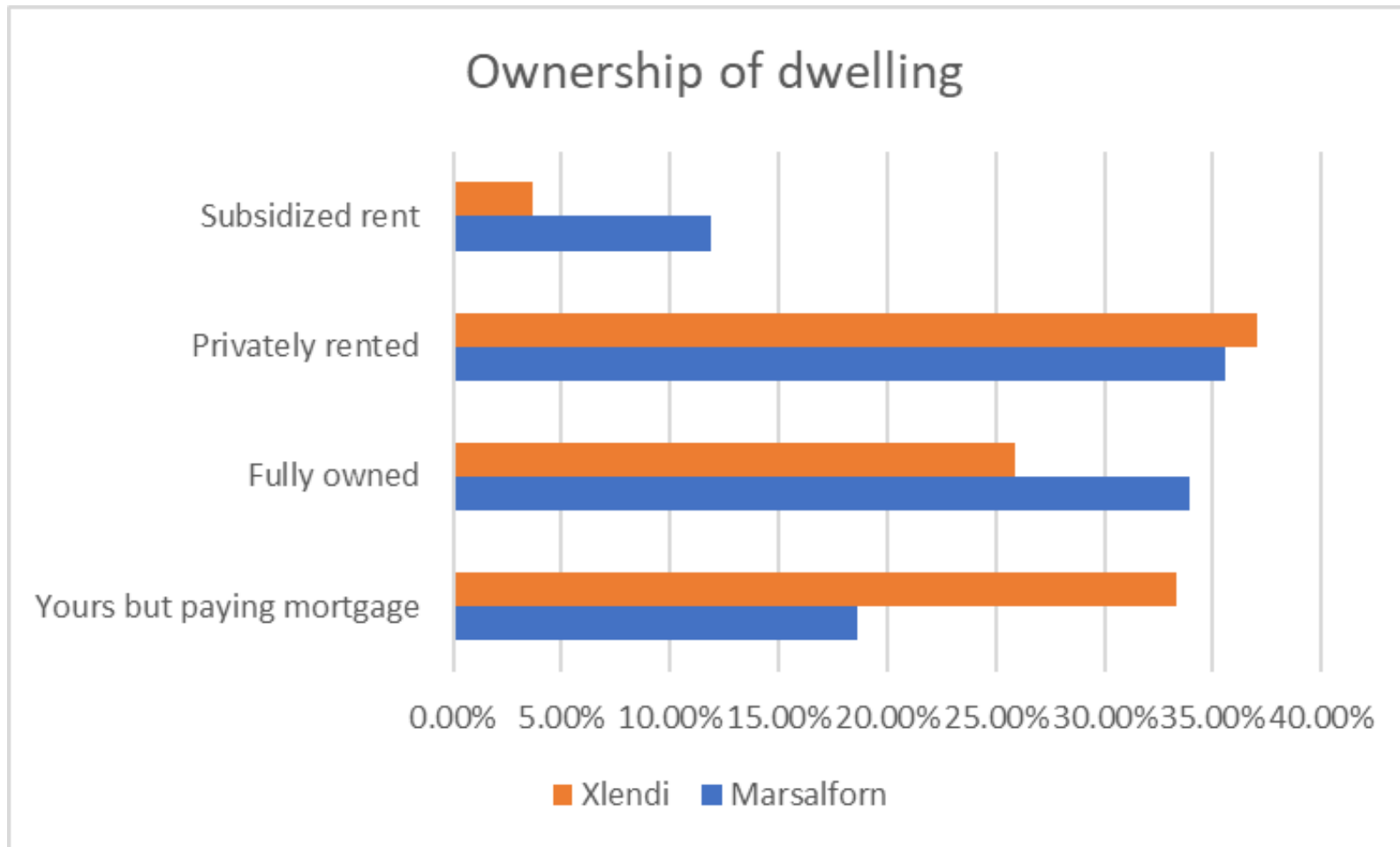


All lived in an apartment

Majority wanted to remain living in locality:

94.9% of Marsalforn,

92.6% of Xlendi residents



# Issues in locality

## Marsalforn

|  |    |
|--|----|
| Noisy neighbours   | 12 |
| Noisy vehicles   | 21 |
| Adolescents & youths running around                        | 5  |
| Rubbish in the streets                                     | 32 |
| Abandoned houses   | 3  |
| Drunken behaviour  | 27 |
| Vandalism  | 9  |
| Family fights  | 1  |
| Stray dogs   | 2  |
| Problems caused by other animals                           | 2  |
| Lack of access to services caused by narrow streets/stairs | 17 |

## Xlendi

|  |    |
|--|----|
| Noisy neighbours   | 3  |
| Noisy vehicles   | 10 |
| Rubbish in the streets                                     | 8  |
| Abandoned houses   | 5  |
| Drunken behaviour  | 5  |
| Vandalism  | 4  |
| Family fights  | 1  |
| Stray dogs   | 2  |
| Problems caused by other animals                           | 1  |
| Lack of access to services caused by narrow streets/stairs | 7  |

# Local council's risk of crime (Crime Malta, 2022)

| <b>Colour</b>              | <b>Risk</b>   | <b>Residential crime</b> | <b>Vehicle crime</b> | <b>Domestic Crime</b> | <b>Commercial crime</b> |
|----------------------------|---|--------------------------|----------------------|-----------------------|-------------------------|
| <b>Extremely high risk</b> | Over 5 times the national rate 5x+                    |                          |                      |                       |                         |
| <b>Very high risk</b>      | Between 5 times up to 2 times the national rate 2x-5x |                          | Munxar               | Munxar                |                         |
| <b>High risk</b>           | Risk up to twice the national rate 2X                 | Munxar, Zebbug           | Zebbug               | Zebbug                | Zebbug                  |
| <b>National risk</b>       | Equal to national rate = 1x                           |                          |                      |                       |                         |
| <b>Low risk</b>            | Less than national rate                               |                          |                      |                       |                         |
| <b>Zero risk</b>           | No crimes reported                                    |                          |                      |                       | Munxar                  |

## Marsalforn

# Crime

|                                    |    |
|------------------------------------|----|
| Sexual abuse of children and women | 3  |
| Children neglected by parents      | 6  |
| Prostitution                       | 9  |
| Drug trafficking                   | 17 |
| Drug abuse                         | 20 |
| Gambling                           | 1  |
| Political harassment               | 1  |
| Racial harassment                  | 7  |
| Religious harassment               | 1  |
| Vehicle stealing                   | 3  |
| Stealing from vehicles             | 1  |
| Stealing from property             | 3  |
| Animal fights                      | 1  |
| Fraud                              | 1  |
| Gay bashing                        | 2  |
| Domestic violence                  | 3  |
| Other                              | 11 |
| None of these                      | 22 |

## Xlendi

|                      |    |
|----------------------|----|
| Drug abuse           | 2  |
| Political harassment | 1  |
| Racial harassment    | 2  |
| Religious harassment | 1  |
| Other                | 3  |
| None of these        | 21 |

# Police involvement in dealing with crime



**Marsalforn**



**Xlendi**






|               |   |    |
|---------------|---|----|
| Did a lot     |   | 14 |
| Did something | ➔ | 20 |
| Did nothing   |   | 15 |
| Don't know    |   | 10 |





|               |   |   |
|---------------|---|---|
| Did a lot     |   | 8 |
| Did something | ➔ | 9 |
| Did nothing   |   | 1 |
| Don't know    |   | 9 |

# Solution to crime

## Marsalforn

|   |   |    |
|---|---|----|
| Increase the presence of police going around in patrol cars           |  | 22 |
| More police on the beat   |  | 44 |
| Increased dialogue between the police and groups within the community |   | 12 |
| More security cameras   |  | 34 |
| More LESA wardens   |   | 10 |
| Better street lighting in certain areas                               |   | 10 |
| Other   |   | 9  |
| None of these   |   | 3  |

## Xlendi

|   |  |    |
|---|--|----|
| Increase the presence of police going around in patrol cars           |   | 8  |
| More police on the beat   |   | 9  |
| Increased dialogue between the police and groups within the community |  | 4  |
| More security cameras   |   | 9  |
| More LESA wardens   |  | 3  |
| Better street lighting in certain areas                               |  | 13 |
| Other   |  | 1  |
| None of these   |  | 7  |

# Childcare

## Before and after school services

- Not convenient – 7 out of 15
- Longer childcare services needed - *7 out of 15 need longer childcare before school, after school and holidays*

## Other help

- 3 needed help with homework



|                                 | Monday  | Tuesday   | Wednesday                 | Thursday                 | Friday        |
|---------------------------------|---|---|---------------------------|--------------------------|---------------|
| Outdoor<br>Weather<br>permitted | Running<br>Races/Field<br>Activities<br>Pirate Ship | Dodgeball<br>Pirate<br>Ship                     | Football<br>Pirate Ship   | Badminton<br>Pirate Ship | Cricket       |
| Indoor                          | Homework<br>Club<br>Computer<br>Challenges          | Mindful<br>Colouring<br>and other<br>Activities | Board Game<br>Tournaments | Kids<br>Choosing<br>Day  | Kids<br>Films |

# Feeling of safety



## Marsalforn

- Going out in the morning - 93.2%
- Going out in the evening – 57.6%
- At home morning – 100%
- At home evening – 89.8%
- Going for walk, morning – 89.8%
- Going for walk, evening – 33.9%

## Xlendi (higher in Xlendi)

- Going out in the morning - 88.9%
- Going out in the evening – 92.6%
- At home – 96.3%
- At home evening – 96.3%
- Going for walk, morning – 92.6%
- Going for walk, evening – 81.5%

## Level of dissatisfaction with amenity by users (neutral to disagree)

| Amenity                 | Marsalforn | Xlendi |
|-------------------------|------------|--------|
| Play area for children  | 28.6       | 50     |
| Sports Complex Victoria |            |        |
| Otters water polo pitch | 33.3       |        |
| Sixth form sports       |            |        |
| Zebbug Shooting range   |            |        |
| Waterfront              | 10.5       | 33.4   |
| <b>Public library</b>   | 40         | 33.3   |
| Coffee shops            | 2.2        | 11.8   |
| Bars                    | 5.2        | 25.1   |
| Restaurants             |            | 13.6   |

# State services used

| <b>Services</b>   | <b>Marsalforn</b> | <b>Xlendi</b> | <b>Total</b> |
|---|-------------------|---------------|--------------|
| Care for the elderly (helper, nappies, telecare, etc.)  | 2                 | 1             | <b>3</b>     |
| Child and family welfare social workers   | 3                 |               | <b>3</b>     |
| Social Security Office  | 12                | 2             | <b>14</b>    |
| E-ID cards Office, Victoria   | 7                 | 5             | <b>12</b>    |
| Housing Authority   | 8                 |               | <b>8</b>     |
| E-Residence Unit Victoria   | 1                 | 4             | <b>5</b>     |
| Head Office - to get travel subsidy for those who work or study in Malta; play with a sports club; frequent hospital for cancer treatment, dialysis, surgery, etc. in Malta | 1                 | 1             | <b>2</b>     |
| Health Inspectorate (rodent control, health inspections, etc)   | 1                 |               | <b>1</b>     |
| Licensing and Testing Office  | 12                | 5             | <b>17</b>    |
| Passport Office   | 5                 | 5             | <b>10</b>    |
| Social Housing  | 3                 | 1             | <b>4</b>     |
| None of these   | 31                | 14            | <b>45</b>    |
| <b>Base (all respondents)</b>   | <b>86</b>         | <b>38</b>     | <b>124</b>   |

# Language learning courses for migrants in Gozo

## Informal mainly

- French guy in Xlendi
- Kerchem
- Private lessons
- Jobsplus
- Companies pay for lessons



## Formal and non formal services available mainly in Malta

### Formal

- **Migrant Learners' Unit - Malta**
- **Directorate for Lifelong Learning and Early School Leavers (Ministry for Education and Employment)** No language learning sessions were available in the Gozo sites listed.
- **Youth. Inc.** Free lessons, St Venera, Malta.

### Non-formal

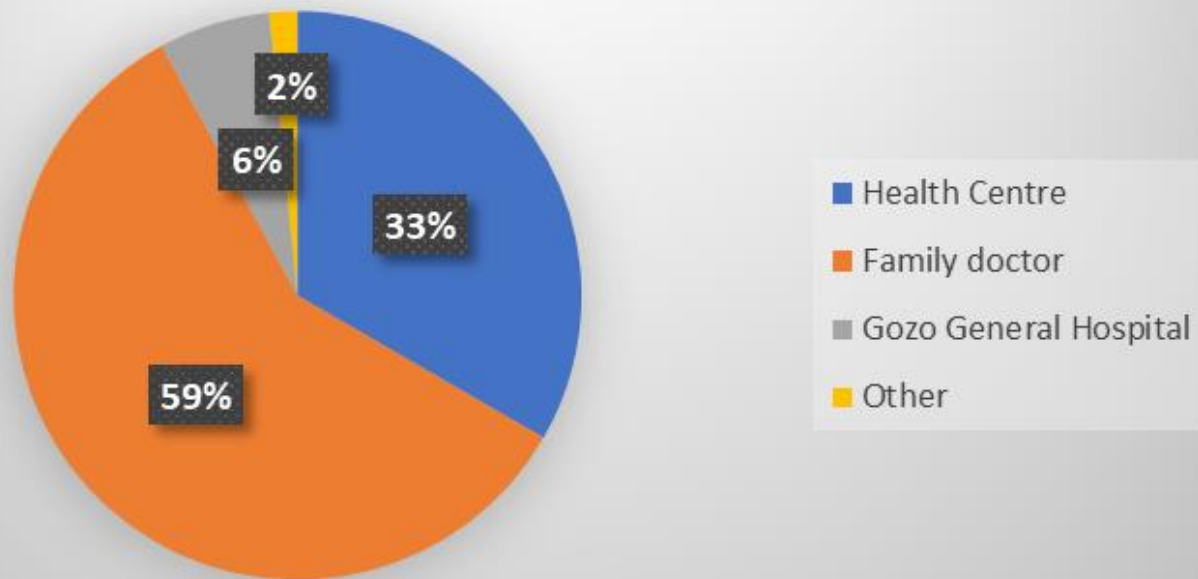
- **St Andrew's Scots Church, Valletta, Malta.** Lessons provided for free.
- **Unilang International School of Languages, General Workers' Union, Valletta, Malta.** Lessons are given against payment.
- **Blue Door English, NGO, Malta**

# FSWS services provided in Malta and Gozo

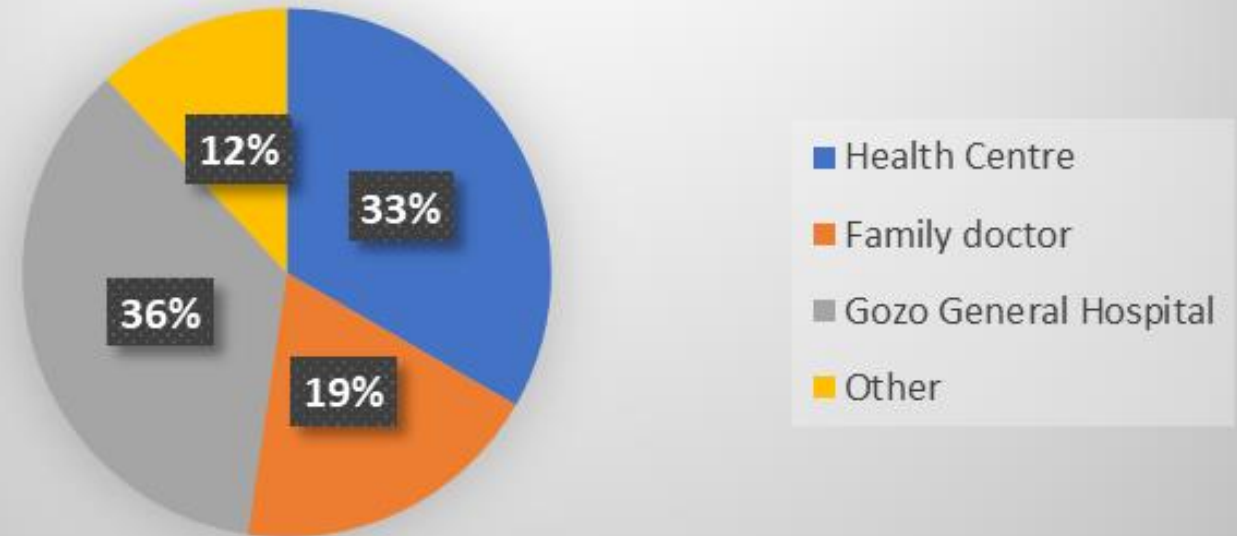
| <b>FSWS Malta</b>  | <b>FSWS Gozo</b>  |
|--|---|
| Residential Homes and High Support Service                                 | Generic Social work Service                                     |
| Siblings Community Home  | Emergency On-call Service                                       |
| Warm Haven Community Home  | Marsalforn Community Service                                    |
| Safe Haven Community Home  | Victoria Community Family Centre                                |
| Toorak Flats   | Home-Based Therapeutic Service                                  |
| Carini Flats   | Psychotherapeutic Service                                       |
| Sta Margherita Home  | Looked After Children – Gozo                                    |
| Sempreviva Flat  | Fostering Service – Gozo  |
| Youth in Focus   | Home-Start – Gozo   |
| Adolescent Day Programme   | Supervised Access Visits Service                                |
| Embark for life  | TFAL 3 Program – Gozo   |
| Emergency On-Call Team   | Skola-Sajf Program – Gozo                                       |
| Adoption Service   | Gozo Prison Project   |
| Fostering Service  | Gozo General Hospital Social Work Service                       |
| Active Ageing and Community Care   | Gozo General Hospital – Psychiatric Unit<br>Social Work Service |
| Child Web Alert Hotline  |   |
| Intake & Family Support Service  |   |
| Human Trafficking  |   |
| Domestic Violence Service  |   |
| Sexual Assault Response Team   |   |
| Ghabex Shelter –   |   |
| Stop! The Violence and Abuse Service                                       |   |
| Bennienna Service  |   |
| Oncology Social Work Service – Sir Anthony Mamo<br>Oncology Centre (SAMOC) |   |
| Looked After Children Service  |   |
| Social Contact Service   |   |
| Children Dreams and Children’s Funds                                       |   |
| International Social Services  |   |
| Media Assessments  |   |
| Child to Parent Violence   |   |
| Child and Young People’s Service   |   |
| Programm Ulied Darna – Generic Programme                                   |   |
| Programm Ulied Darna – Progett Tereza                                      |   |
| Supportline 179  |   |
| Hotline & Helpline   |   |

# Services used when family members are sick

**Marsalforn residents**  
Services used when sick



**Xlendi residents**  
Services used when sick



# Health

- On the whole, the respondents were highly satisfied and satisfied with the services they accessed.
- Non-Maltese were more likely to be satisfied



- ❖ Gozitans who needed help resorted to family members.
- ❖ Non-Maltese and Maltese who migrated to Gozo had to depend on friends or neighbours or pay for help.

|                  | Family members |               | Friends   |                | Helper |             | Neighbour |               |
|------------------|----------------|---------------|-----------|----------------|--------|-------------|-----------|---------------|
|                  | Gender         | Citizenship   | Gender    | Citizenship    | Gender | Citizenship | Gender    | Citizenship   |
| Bank             | 2              | 2             | 4         | 2              |        |             |           |               |
| Place of worship | 1              | 1             | 3         | 5              |        |             |           |               |
| Health centre    | 2              | 2             | 2         | 2              | 1      | 1           |           |               |
| Post office      | 2              | 2             | 2         | 3              |        |             |           |               |
| Shopping         | 6              | 4             | 2         | 2              |        |             |           |               |
| Outing           | 2              | 2             | 4         | 3              |        |             | 1         | 1             |
| Total            | 6 females      | 12 Maltese    | 9 females | 6 Maltese      |        |             |           |               |
|                  | 7 males        | 1 non-Maltese | 10 males  | 11 non-Maltese | 1 male | 1 Maltese   | 1 male    | 1 non-Maltese |

# Dependence on public transport

## Marsalforn

- 29% depended on public transport
- 31% female
- 56% non-Maltese

## Xlendi

- 30% depended on public transport
- 31% male
- 46% non-Maltese



# Level of satisfaction with transport

| <b>Characteristic of Service</b> | <b>Highly satisfied</b> | <b>Satisfied</b> | <b>Neutral</b> | <b>Not satisfied</b> | <b>Highly Not Satisfied</b> | <b>Total</b> |
|----------------------------------|-------------------------|------------------|----------------|----------------------|-----------------------------|--------------|
| Punctuality                      | 18                      | 4                | 8              | 2                    | 4                           | 36           |
| Frequency                        | 13                      | 7                | 11             | 3                    | 2                           | 36           |
| Accessibility of buses           | 19                      | 8                | 5              | 2                    | 2                           | 36           |
| Duration of service              | 14                      | 6                | 9              | 2                    | 5                           | 36           |
| Security on the bus              | 21                      | 5                | 8              | 1                    | 1                           | 36           |

# Changes in Marsalforn

## **Total Marsalforn respondents felt the most important changes were:**

- a. Cultural activities during the year
- b. More sports activities for youths
- c. More employment opportunities
- d. More cultural activities for youths.

## **Suggestions mentioned by some of the female respondents:**

- a. More help for working parents for childcare after five pm and during holidays.
- b. Give women with young children the opportunity to meet to socialise or learn.

## **Male respondents were more likely to mention:**

- a. Other
- b. Cultural activities during the year
- c. More employment opportunities



# Changes wanted in Xlendi

When this data was analysed by gender, the following options were chosen by both genders in Xlendi:

- Cultural activities during the year
- More cultural activities for youths
- More sports activities for youths

## **Female residents added:**

- Inter-cultural community centre
- Language classes for those who do not know Maltese and/or English



# Changes wanted by Maltese and non-Maltese

## **Maltese residents wanted the following changes:**

- Cultural activities during the year
- More cultural activities for youths
- More sports activities for youths.
- More sports activities for children



## **Non-Maltese residents felt the following changes would help:**

- Cultural activities during the year
- Language classes for those who do not know Maltese and/or English
- More cultural activities for youths
- More sports activities for youths.
- Inter-cultural Community centre.

# Thank you

